

R J Bonnington & M A Changuion
C/- Pentland Post Office
PENTLAND QLD 4816

Half Yearly: 01-07-2025 to 31-12-2025

CUSTOMER REFERENCE: 12010310
DATE OF ISSUE: 12/09/2025
VALUATION: \$12,000
VALUATION DATE: 01/07/2025
UTILITY GROUP: 38
AREA: 1922 SqM
FIRE CATEGORY: 02.13

Property Location and Description
29 Mill Street PENTLAND QLD 4816
LOT 1 MPH13773

IMPORTANT - Please read back of form

DESCRIPTION	UNITS	RATE/CHARGE	AMOUNT
Balance Brought Forward			18,241.64
Category 1 - Urban Residential (<9000m2)	12000	Minimum Levy	593.50
State Emergency Management Fire & Rescue Levy	1	Group 02 (Class E)	61.50
Water Allocation Tariff - Residential	4	164.00	656.00
Landfill Management Levy	1	28.00	28.00
Residential - Waste	1	163.50	163.50
Gross Amount			19,744.14
DISCOUNT if paid by due date			-86.46
			=====
NETT payable if paid by due date			\$19,657.68
Levies were raised on 18 August 2025. If you made a payment on that date or after, receipt of funds will not be reflected on this notice. Daily compound interest is accruing on overdue rates & charges.			
DISCOUNT WILL BE ALLOWED IF RECEIPTED ON OR BEFORE		DUE DATE	DISCOUNT AMOUNT
PLEASE READ CLAUSE 2 OVERLEAF		13/10/2025	\$86.46
			NETT PAYABLE
			\$19,657.68

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Charters Towers Regional Council Payment Options

(see over for more details)

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Due 13/10/2025
G 19,744.14
D -86.46
N 19,657.68



- BPAY** (see clause 12)
Charters Towers Regional Council
Payment Options
(see over for more details)

Biller Code: 68593
Ref No: 12010310

Telephone & Internet Payments from Bank A/C – BPAY

Contact your bank, credit union or building society to make this payment from your cheque or savings account.



- Payments by Credit Card** (see clause 12 and 14)

This option is available 24 hours, at Council's website
www.charters Towers.qld.gov.au or by telephone:

BPpoint – Telephone 1300 276 468



Biller Code: 68593
Ref No: 1201 0310

Post Billpay – Telephone 13 18 16



Billpay Code: 2438
Ref: 1201 0310

or Scan & Pay
(see clause 16)

- Payments by Mail** (see clause 2)

Cheques or Money Orders should be made payable to
Charters Towers Regional Council and marked "Not Negotiable".
Mail to: PO Box 189, Charters Towers, Qld 4820

☐ Tick here if a receipt is required

- Changed Your Mailing address?** (see clause 10)

- Prepayments** (see clause 19)

- Payments in Person**

a. **Post Billpay** – Pay in person at any post office.



Billpay Code: 2438
Ref: 1201 0310



*2438 1 2010310

b. **At Council reception** – Monday to Friday 8.30am to 4.00pm.
Payment can be made by cash, cheque, EFTPOS (to your daily limit)
or credit card (Council accepts the following credit cards: Visa,
Mastercard & American Express).

- Instalments** (see clause 13)

To apply or reapply to pay by instalments, complete the following (a-d)
and fax or mail to the above address before the due date (see clause 13).

- Instalment payment method available
D/DB (see clause 18)
- Circle choice of frequency and preferred commencement date:
Wkly Frntly Mthly to commence.....
(No later than the 15th of the month following the due date of this rates notice.)
- A daytime telephone number is required.....
- If available, your email address is appreciated.
.....

INFORMATION TO RATEPAYERS

1. **Notice** - In accordance with the Local Government Act, Notice is hereby given that the Rates and Charges levied by the Charters Towers Regional Council (plus arrears of rates and charges with interest, if any) on the property of which you are the owner (or lessee), are now DUE AND PAYMENT WITHIN 30 DAYS from the date of issue of this notice.
2. **Discount** - The 'brought forward' balance on this notice may include unpaid general charges and other debts, as well as overdue rates. If you wish to receive the discount as shown on this rate account, then you must pay that current rate and any overdue rates by the due date. In the event that a dispute exists between yourself and Council relative to the charge contained on this rates notice, such dispute does not extend the discount period. Should you be successful in your dispute, full refunds where applicable, will be processed. ***It is strongly suggested that payment is not left until the last day, as Council does not accept responsibility for postal, electronic banking or other unforeseen delays. Payment must be receipted on or before the due date of this rates notice.*** Should this notice contain any non-rates/utility charges, discount entitlement will not be affected by the non-payment thereof. **Important:** See Information Booklet for discount percentages.
3. **Interest** - On overdue rates is based on the maximum interest chargeable in accordance with the Local Government Act compounding daily. Should your rates notice show an 'arrears' component, interest is accruing on this amount, and will continue to accrue until the rate account is paid off in full. Relative to the current levy, should this rate account not be paid by the due date as printed on the Rates Notice, nor an Interest Free Rate Instalment Arrangement granted (See Clause 13), interest will be charged on all overdue rates and charges from and including the first day after the discount period.
4. **Water & Sewerage Charges** are levied in accordance with the adopted schedules as per the rates & charges summaries, included in the Information Booklet.
5. **Excess Water** - Should you have a question in regard to excess water levied on the rates notice, please contact the Rates Section on 07 4761 5300.
6. **Waste Management Charges** are levied in accordance with the adopted schedules as per the rates & charges summaries, included in the Information Booklet.
7. **Pensioners** - Property owners who hold a current Pensioner Concession Card issued by the Commonwealth Government or hold a Gold Card issued by the Department of Veterans' Affairs are entitled to apply for State and Council pensioner concessions on rate accounts covering their primary place of residence. If you qualify, and have not received pensioner concessions on this rate account, contact the Rates Section on 07 4761 5300. Pensioner concessions are made up as follows:
 - a. An unconditional State Government Subsidy.
 - b. A Council Remission (conditional to 'payout in full' of the rate account by the due date on the notice).
8. **Valuations** - The valuation used for general rates is provided by the Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development (DNRMMRRD). Please contact DNRMMRRD on 13 QGOV or email ValOperations2@resources.qld.gov.au if you have a question on the amount of this valuation. Should the status of this property alter throughout the year, (such as a reconfiguration or a revaluation), rate levies will be adjusted accordingly.
9. **Recently sold or reconfigured properties:** Should you receive a rates notice for a property which you no longer own, or a rates notice which does not reflect a reconfiguration which has been finalised, please contact Council on 07 4761 5300. Please note that there can be considerable delay between registration of a Transfer or registration of a Reconfiguration with DNRMMRRD and the time when the associated advice is passed onto Council. Accordingly, Council is required to levy in accordance with the data held within the rating system, while it is acknowledged that this may not align with recent changes, not yet advised. Thank you for your understanding in this matter.
10. **Change of Mailing Address** - It is the responsibility of property owners to inform Council of changes to their postal address. ***Only written advice*** will be accepted, in which all property owners are required to sign the advice provided to Council which will be accepted via fax, mail or by emailing (mail@charterstowers.qld.gov.au); or Council's Rates Change of Mailing Address Request Form can be printed from Council's website: www.charterstowers.qld.gov.au. Complete, sign and forward to Council. **Important:** Please note that address changes are not confirmed as received by Council until in return, you receive a copy of a **signed Confirmed Advice**. It is the responsibility of the owner to ensure that they receive the confirmation form.
11. **State Government Emergency Management, Fire & Rescue Levy** - Please note no discount applies to this levy. **Important:** See Information Booklet.
12. **Bpay, Telephone or Internet Payments** - It is recommended that payments via these methods are transmitted at least 3 days prior to the due date of this notice, to enable your payment to be receipted to council's Rating System on or before the due date.
13. **Rate Instalment Arrangements** - On application, and subsequent approval, Arrangements can be entered into allowing ratepayers to pay off rate accounts by instalments. Instalment Arrangements must be re-applied for each year, unless an 'Ongoing Periodic Authority' is in place, as noted on the signed paperwork. To apply, tick the Instalments option on the remittance slip, complete questions a - d (mandatory) and mail or fax the remittance slip to Council **prior to the due date**. (Should you not receive a response to your application within seven working days, please telephone 07 4761 5300). Instalment Arrangement requests received after the due date of this rates notice will **incur interest charges** as set out in clause 3. Instalment Arrangements on rate accounts containing arrears will also incur interest. **RATE INSTALMENT ARRANGEMENTS MUST BE APPLIED FOR BEFORE THE DUE DATE OF THIS RATES NOTICE.** Discount is available only when the rate account is paid by the Due Date of this Rates Notice refer clause 2 & 7 b.
14. **Credit Cards** - For **security purposes**, mailing or faxing credit card details is no longer available. Telephone **as per the front of the notice**, or pay via the internet at www.charterstowers.qld.gov.au – **available 24 hours**. A payment by credit card is not receipted until authorisation is received from the Credit provider. Should this be disallowed and replacement funds not receipted on or before the due date, discount cannot be granted.
15. **EFTPOS** is available (to daily limit set by your Bank) for payment of accounts. Council Policy does not allow for cash withdrawals.
16. **Scan & Pay** - is available with iPhone, iPad or Android Device. Download the Australia Post app, select 'Pay your bill', scan the barcode and enter your payment details. Internet connection required.
17. **Cheques** - Change cannot be given on cheques. Post-dated cheques are not accepted. All cheques will be banked on the day of receipt. Where cheques are dishonoured, property owners will be liable for any dishonour fees charged by the Bank, and discount will be lost should replacement funds not be receipted prior to the due date. Acceptance of a cheque and issue of a receipt therefore is conditional upon collection of the proceeds.
18. **Explanation of instalment Payment Method Code:**
D/DB Periodic authority to debit a nominated bank account
19. **Prepayments:** The smart way to pay your rates. Pay as much as you like, when you like, using any of the available payment methods. Interest payable is not available on prepaid credit balances.

DO NOT PAY ON THIS NOTICE - COSTS INCLUDED ON RATES NOTICE

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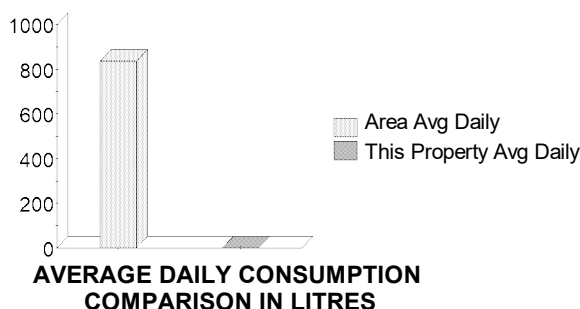
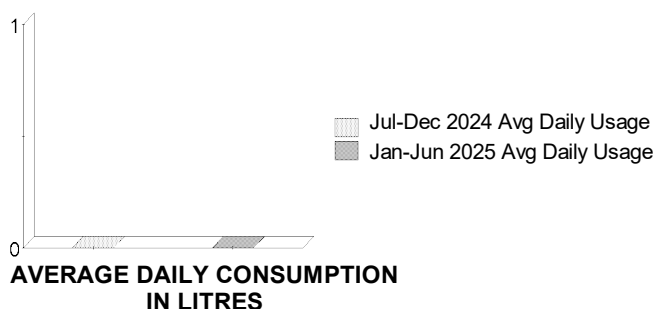
CUSTOMER REFERENCE: 12010310
UTILITY GROUP: 38
ASSESSMENT NUMBER: 20986-00000-000

Property Location and Description
29 Mill Street PENTLAND QLD 4816
LOT 1 MPH13773

HALF YEARLY BILLING 2024/2025

(KL = Kilolitre = 1000 Litres)

METER NO	TYPE	-----OPENING-----		-----CLOSING-----		NO OF DAYS	KL USAGE
		DATE	KL READING	DATE	KL READING		
ANNUAL ALLOWANCE / THRESHOLD: 750KL							
BALANCE OF ALLOWANCE/THRESHOLD C/FWD FROM 2024-25 1st HALF YEARLY BILLING: 750KL							
17W003754	Wat38RAPL	19/12/2024	1771	17/06/2025	1771	181	0
					Total KL Consumption		0



Jan-Jun 2025 Avg Daily Usage: 0
Jul-Dec 2024 Avg Daily Usage: 0

This Property Avg Daily: 0
Area Avg Daily: 837

WARNING - Avoid unplanned Excess or High Water Levies

2025/2026 Consumption (Period: June 2025 to December 2025)

Be sure to check your water usage regularly, at least monthly, by reading your water meter

Residential Allocation Tariff:

If you have remained on the Allocation Tariff, to avoid excess water levies, you must not exceed your allocation. Your water allocation will be represented by the number of units noted on your Rates Notice. Each unit represents 187.5 kls.

Standard residence (4 x 187.5 kls = 750 kls annual allocation). **750 kilolitres equates to an average of just over 62.5 kilolitres per month.**

Two-Part Tariff (All Non-residential properties & Residential if applied)

Your Rates Notice indicates the units linked to your 'Access Fee', and identifies the usage threshold, charged at \$1.26 per kilolitre. Greenvale properties: charged at \$1.10 per kilolitre.

Standard non-residence property (6 x 187.5 kls = 1125 kls annual threshold for usage @ \$1.26 per kilolitre)

Usage above the threshold will be charged at \$2.27 per kilolitre. Please monitor usage closely, to avoid unexpected usage levies on the 2025/2026 2nd Half-Yearly Rates Notice.

Graphs comparing daily consumption to average area consumption are not included on Notices covering Group 32.